

## How Do I Get My Child's Prescriptions?

All prescriptions you get from your child's doctor can be filled at any pharmacy that takes your child's Medicaid form. If you need help finding a pharmacy, call Member Services at 1-866-912-6283. **Remember – always take your child's Superior I.D. card and your child's Medicaid form with you.**

## What If I Can't Get My Child's Prescription Approved?

A pharmacy must provide a 72-hour emergency supply of medication when a prescribed drug is needed and prior authorization is not available from the physician. This applies to non-preferred drugs and any drug that needs physician approval.

If you have trouble getting your child's medicines, please call the Pharmacy Services Department at 1-800-252-8263, option 6 to speak to an operator.

## How Do I Get My Child Eye Care Services?

Your child can get an eye exam once a year (more if their eyesight changes a lot). They can also get glasses once every two years (more if their eye sight changes a lot). Your child can get their glasses replaced as often as you need to if they lose them or break them.

Your child does not need a referral from their PCP to see the eye doctor.

To find an optometrist, call **Superior** Member Services at 1-866-912-6283 or *Total Vision Health Plan* at 1-866-642-8959.

All members may select an in-network ophthalmologist or therapeutic optometrist to provide eye health care services, other than surgery, and have access without a PCP referral to eye health care services from a network specialist who is an ophthalmologist or therapeutic optometrist for non-surgical services.

To find an ophthalmologist or therapeutic optometrist, call Superior Member Services at 1-866-912-6283.

## How Do I Get My Child Dental Services?

It is very important for your child to get regular dental check ups and services. This will help find problems early and take care of them quickly. Your child should see a dentist at age 1 and go every 6 months up to the age of 21. StarDent can help you choose a dentist that is right for your child. If your child needs dental care, you can contact StarDent any time. They have answers to your questions about dental care. Just call: 1-866-483-5708.

Please note: Children and young adults in STAR Health qualify for dental benefits up to the age of 21.

Texas Health Steps is a program that provides regular medical, dental, and vision check ups for children and young adults. You can call Superior HealthPlan Network at 1-866-912-6283 for more information.